

116 E. Lakewood Blvd.  
Holland, MI 49424



Phone 616 355-6550  
Fax 616 355-6755

[www.396heat.com](http://www.396heat.com)

## STANDARD RESIDENTIAL SERVICE AGREEMENT

BAUMANN & DEGROOT AGREES TO PROVIDE TWO (2) COMPLETE, SEMI-ANNUAL SERVICE CALLS PER YEAR; ONE FURNACE AND ONE AIR CONDITIONER. THE PRICING ON THIS CAN BE REDUCED BY PERFORMING THE FURNACE AND AIR CONDITIONING MAINTENANCE AT THE SAME TIME (ANNUALLY) PLEASE REFER TO THE PRICING AT THE BOTTOM OF THIS AGREEMENT.

**IF YOU HAVE MORE THAN ONE SYSTEM OR NONSTANDARD EQUIPMENT PLEASE CALL THE OFFICE FOR CUSTOMIZED PRICING.**

YOUR SPECIALIZED SERVICE WILL BE PERFORMED BY A SKILLED, QUALIFIED SERVICE TECHNICIAN WHO IS TRAINED TO MAKE YOUR AIR CONDITIONING AND HEATING SYSTEM OPERATE AS EFFICIENTLY AND ECONOMICALLY AS POSSIBLE. YOUR SERVICE WILL BE SCHEDULED IN THE SPRING AND FALL PRE-SEASON, DURING NORMAL BUSINESS HOURS.

SPRING	FALL
CLEAN CONDENSER COIL	CHECK HEAT EXCHANGER
CLEAN EVAPORATOR COIL IF ACCESSIBLE	CHECK FOR CARBON MONOXIDE & NATURAL GAS LEAKS
CLEAN CONDENSATE DRAIN & PUMP	CLEAN AND ADJUST BURNER ASSEMBLY
CHECK REFRIGERANT PRESSURES	CLEAN AND ADJUST BLOWER COMPONENTS
CHECK ELECTRICAL CONNECTIONS	LUBRICATE ALL MOVING PARTS
CHECK AND LUBRICATE FAN MOTOR	CHECK IGNITOR
INSPECT BLOWER WHEEL	CHECK ELECTRICAL CONNECTIONS
CHECK THERMOSTAT OPERATION	CHECK THERMOSTAT OPERATION
INSPECT HEAT EXCHANGER	CLEAN CONDENSATE DRAIN LINE
CLEAN OR REPLACE 1 AIR FILTER (1" OR 2" STANDARD FILTER)	CLEAN OR REPLACE 1 AIR FILTER (1" OR 2" STANDARD FILTER)

### THIS SERVICE PLAN WILL AFFORD YOU THE FOLLOWING BENEFITS:

EXTENDED EQUIPMENT LIFE  
LOWER UTILITY BILLS  
FEWER REPAIRS  
IMPROVED EFFICIENCY  
GREATER DEPENDABILITY

**20%** DISCOUNT ON ALL REPLACEMENT PARTS

(THROUGHOUT THE SERVICE CONTRACT PERIOD. EXCLUDES: HUMIDIFIER PADS, FILTERS, HEAT EXCHANGERS, COMPRESSORS & COILS)

**NEVER AN OVERTIME CHARGE** FOR EMERGENCY SERVICE

PRIORITY SERVICE FOR CONTRACT CUSTOMERS

\*\*(PARTS, IF NEEDED, WILL BE BILLED AT A 20% DISCOUNT ALONG WITH LABOR TO REPAIR)\*\*

CUSTOMER NAME:	DATE:	BI-ANNUAL 1YR. \$158.00 2YR. \$316.00 3YR. \$474.00
ADDRESS:		ANNUAL 1YR. \$128.00 2YR. \$256.00 3YR. \$384.00
CITY:	STATE:	ZIP:
HOME PHONE:	CELL PHONE:	HUMIDIFIER \$35.00 PER YEAR (Includes new pad)
EMAIL:		AIR CLEANER \$59.00 PER YEAR (Includes new filter)

PLEASE FILL OUT THE ABOVE INFORMATION. CIRCLE HOW MANY YEARS YOU WOULD LIKE YOUR AGREEMENT TO RUN (PURCHASING MULTIPLE YEARS WILL LOCK YOU INTO CURRENT PRICING). SIGN THE CONTRACT AND MAIL THE TOP COPY IN WITH YOUR PAYMENT (THE SECOND COPY IS FOR YOUR RECORDS). YOU WILL BE NOTIFIED EACH SPRING AND FALL TO SCHEDULE YOUR APPOINTMENT.

IF YOU WOULD LIKE TO PAY WITH VISA, MASTERCARD OR DISCOVER, PLEASE INCLUDE THE FOLLOWING:

VISA / MC / DISCOVER      CARD NO. \_\_\_\_\_      EXP. DATE \_\_\_\_\_